

[REDACTED]

4 June 2021

Reference: [REDACTED]

Dear [REDACTED]

Thank you for your request of 10 May 2021, for the release of information held by the Civil Aviation Authority (CAA). Having considered your request in line with the provisions of the Freedom of Information Act 2000 (FOIA), we are able to provide the information below.

Between the dates of 1 April 2021 and the date this request is processed, I request the following information:

1. How many people have applied for a UK Part-FCL Licence based on holding an EASA licence using the 'returner's process' that was introduced on 1 April 21.

We have received 561 applications.

2. How many people have applied for UK Class 1 or Class 2 medical based on holding an EASA medical using the 'returner's process' that was introduced on 1 April 21.

We have received 534 applications.

3. How many of those applications have been processed at the various stages including but not restricted to:

- a. Request of verification sent to applicants EASA SOLI NAA.*
- b. New UK Licence Issued.*
- c. New UK Medical Issued.*

322 Part-FCL licence applications have had a verification request sent to the relevant EASA NAA, while 21 Part-FCL licence applications and 325 medical applications have been completed.

4. Average time it has taken from an application being submitted online to new licence/medical being issued.

Our licensing team calculate a turnaround time based on the time it takes the CAA to complete the actions required of it, which does not include the time an application is 'pending' awaiting further information from the applicant or, in this case, from another NAA.

Civil Aviation Authority

Aviation House, Beehive Ring Road, Crawley, West Sussex RH6 0YR. www.caa.co.uk

Email: foi.requests@caa.co.uk

By that measure, for those applications that have been completed, to date it has taken on average 14.4 working days for Part-FCL licence applications, and 16.5 working days for medical applications.

5. Average time it has taken from an application being received to the CAA requesting licence and/or medical verification from the applicant's EASA SOLI NAA.

Currently it takes 23.5 working days on average between an application being received by the CAA and a request being sent to the relevant NAA.

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

caroline.chalk@caa.co.uk

The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set out in the attachment. A request for an internal review should be submitted within 40 working days of the date of this letter.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office
FOI/EIR Complaints Resolution
Wycliffe House
Water Lane
Wilmslow
SK9 5AF
<https://ico.org.uk/concerns/>

If you wish to request further information from the CAA, please use the form on the CAA website at <http://publicapps.caa.co.uk/modalapplication.aspx?appid=24>.

Yours sincerely



Mark Stevens
External Response Manager

CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.